



**JOB TITLE:** Museum Interpretive Guide

### **POSITION OVERVIEW**

The 9/11 Memorial Museum's interpretive guide program plays a key role in our educational mission. Interpretive guides lead artifact-based public tours to Museum visitors interested in learning about the World Trade Center, 9/11 and its precursors and aftermath, and the rebuilding of the site. In addition, they lead tours of the 9/11 Memorial. Intensive initial training will be provided by Museum staff.

### **ESSENTIAL FUNCTIONS**

- Deliver tours centered on key artifacts throughout the Museum, discussing their background and relevance with Museum visitors and key stakeholders
- Deliver tours of the 9/11 Memorial
- Continually study the Museum's collection, exhibitions, and content to ensure a thorough understanding of our institution, the World Trade Center, and the history surrounding 9/11
- Ensure that all content delivered to Memorial and Museum visitors is accurate
- Make other presentations on behalf of the Museum, as requested

### **QUALIFICATIONS/SKILLS REQUIREMENT**

- College degree or equivalent required
- At least 3 years' experience in education or related field working with diverse ages and audiences
- Knowledge of educational pedagogy, differentiated instruction, and best practices in museum education preferred
- Self-starter, takes initiative, works well independently
- Excellent communication skills
- Able to interact professionally and appropriately with staff, volunteers, and the public
- Command of a second language, including ASL, preferred
- Able to work weekends and evenings
- Ability to accept guidance, direction, and supervision; able to give feedback and share ideas appropriately and professionally
- Must adhere to a policy of strict confidentiality in terms of information regarding 9/11 victims, bid documents, security and life-safety incidents, and labor relations

## GENERAL INFORMATION

- Full-time and part-time positions
- Schedule involves a flexible work week, including weekends, evenings, and holidays
- Competitive salary
- Full benefits package for full-time positions

## HOW TO APPLY

- Include job title in the email subject field
- Please state the recruiting site or job board where the job posting was seen
- Send cover letter and resume to [911mmeducationjobs@911memorial.org](mailto:911mmeducationjobs@911memorial.org)