



Mural created by the lower School Art Students of Porter Gaud School in Charleston, South Carolina in Laura Orvin's Class for the people of New York. Gift of Lawrence Knafo.

2026 VIEWING GUIDE: GRADES 9-12

Instructions: As you listen to each speaker's story, respond to the following questions.

FOUNDATION: WHAT HAPPENED ON 9/11?

Begin by screening the [9/11 Timeline film](#) that outlines the six key times that mark the 9/11 attacks.

RICHARD EICHEN

- Describe Richard's morning on 9/11. What happened when he reached the 90th floor? Who did he meet?
- How did Richard convince Lucy to leave the 90th floor of the North Tower? What challenges did they face?
- How does Richard say 9/11 changed his perspective on life? How has hearing Richard's story changed or added to your perspective about the events?

You can learn more about Richard's story by reaching our MEMO Blog post [When Every Step Mattered: A 9/11 Survivor's Story](#).

TERRI TOBIN

- How does Terri describe her career in the NYPD? Why did she decide to join the NYPD?
- Terri goes into the South Tower to help people evacuate the building. How does she describe the state of mind of office workers coming out of the building? Why might this be surprising?
- After the South Tower collapsed, Terri continued to help others around the site despite being injured herself. In what ways did other first responders help Terri?
- What is one way that Terri honors and remembers 9/11? How can you honor and remember 9/11 on the 25th anniversary?

You can learn more about Terri's story by reading our MEMO blog post ["I Was Meant to Be There": The Heroic Story of NYPD Chief Terri Tobin](#).

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PATRICK AND JAMES DOWDELL

- What were Patrick and James' experiences like on 9/11? How did they respond in the days and months following the attacks?
- Patrick and James share that the kindness and care that their father showed for others left a deep impression on them. How do the brothers' career choices reflect Kevin's influence?
- Patrick and James talk about how, for them, "Never Forget" means helping each other, performing acts of service, and keeping their father's story alive. What does Never Forget mean to you? How can you participate in keeping the story of 9/11 alive 25 years later?

You can learn more about Patrick and James' father, Kevin Dowdell, by visiting our [Memorial Guide](#).

CAITLYN MCINTYRE AND OLIVIA PEREZ-JOHNTRY

- How do Caitlyn and Olivia describe their fathers? Summarize their experiences on September 11, 2001.
- What was America's Camp? How do Olivia and Caitlyn talk about their time there? Why was it important to them?
- Describe Caitlyn and Olivia's careers. How did their experiences on and after 9/11 draw them to careers of service?

To learn more about Caitlyn's father, Donald J. McIntyre, visit our [Memorial Guide](#). You can also learn more about Olivia's father, Anthony Perez, by visiting our [Memorial Guide](#).