ANNIVERSARY IN THE SCHOOLS GLOSSARY

**Advocacy:** An action in support of a specific cause or policy.

**Advocate:** A person who actively supports or promotes a particular cause or policy.

**Al-Qaeda:** An international Islamist extremist terrorist network responsible for the 9/11 attacks; al-Qaeda was responsible for multiple terrorist attacks since their founding by Osama bin Laden and others in the 1980s.

**Aon:** A British-owned insurance company that had offices on the upper floors of the South Tower.

**Armageddon:** The site of a destructive battle or conflict.

**Awning:** A cover that extends from a building that provides shade or shelter.

**Brooklyn Battery Tunnel:** A tunnel in New York City that connects Brooklyn and lower Manhattan.

**Bustling:** A place full of activity and people.

**Carnage:** Large-scale destruction or injury.

**Commandeer:** To take by force or without permission.

**Concourse level:** A large shopping mall at the World Trade Center, located beneath the Twin Towers, where people from all over the world would visit and shop.

**Debris:** The remains of something that has been broken or destroyed.

**Deployment:** The movement of equipment or uniformed personnel, such as firefighters, police officers, or the military, for a specific purpose.

**Empathy:** The ability to understand and share the feelings of another.

**Engine Company:** A unit within the fire department that responds to an emergency with trucks that carry fire pumps, hoses, and water.

**Far Rockaway, Queens:** A New York City neighborhood located near JFK airport.

**FDNY:** Fire Department of New York. 343 FDNY firefighters were killed on 9/11.
First responders: Uniformed officers, like firefighters, police officers, and emergency medical technicians (EMTs), who are trained to help in an emergency. 9/11 was the largest mobilization of emergency personnel in American history, and thousands of first responders rushed to the World Trade Center to help.

Ground Zero: The World Trade Center site and surrounding area after the collapse of the Twin Towers. The area was filled with 1.8 million tons of debris.

Hijack: To take control by force.

Interpretive Guide: A 9/11 Memorial & Museum staff member who leads tours for visitors to the site.

K-9: A unit within a police department with dogs trained to help police officers.

Ladder Company: A unit within the fire department that responds to an emergency with trucks that carry ladders, rescue gear, and tools such as hooks, axes, and sledgehammers.

Ladder 105: A fire company located in Brooklyn, NY.

Ladder 174: A fire company located in Brooklyn, NY.

Locomotive: Commonly used as another word for train.

Lower Manhattan: The southernmost part of Manhattan and location of the World Trade Center.

Millennium Hilton: A hotel located across the street from the World Trade Center.

Morgan Stanley: A large financial company which had offices in the South Tower.

NYPD: New York City Police Department. 23 NYPD officers were killed on 9/11.

PATH trains: Short for Port Authority Trans-Hudson, the PATH trains are a system of commuter railroads that connect Manhattan and New Jersey.

Plaza: A large, open area in between the World Trade Center buildings.

Perseverence: The ability to continue to do something despite challenges.

The Pile: An informal term used to describe the 1.8 million tons of debris that filled Ground Zero when the Twin Towers collapsed.

Port Authority of New York & New Jersey: An agency run by New York and New Jersey that oversees many facilities shared by the two states, including airports, bridges, tunnels, and the World Trade Center. The Port Authority also has its own police department, the Port Authority Police Department (PAPD). 37 PAPD officers were killed on 9/11.
Rescue Company: Specially trained units in the FDNY that respond to a variety of unique emergencies in addition to fires; including building collapses, high-angle rescues, hazardous materials incidents, and water rescues. The FDNY has five rescue companies, one for each borough.

Somber: A term to describe a solemn or sad mood.

Sky Lobbies: Floors inside the Twin Towers where local and express elevators both stopped, easing travel inside the buildings. Sky Lobbies were located on the 44th and 78th floors of each tower.

Tangible: Something physical or something that can be touched.

Terrorist: A person who uses violence and fear, especially against civilians, to force people or countries into taking certain action.

Tower One: Refers to the North Tower of the World Trade Center.

Tower Two: Refers to the South Tower of the World Trade Center.

Triage: Prioritizing urgent medical care to those who need it most.

World Trade Center: A 16-acre complex in lower Manhattan that contained seven buildings, a large plaza, and an underground shopping mall that connected six of the buildings. The Twin Towers were the centerpiece of complex.
NEW YORK CITY MAP
1: Manhattan
2: Brooklyn
3: Queens
4: Bronx
5: Staten Island
Location in brown represents JFK airport.

PRE-9/11 WORLD TRADE CENTER MAP
1 WTC: North Tower
2 WTC: South Tower