



### 9/11 ANNIVERSARY DIGITAL LEARNING EXPERIENCE GLOSSARY

Al-Qaeda: An international Islamist extremist terrorist network responsible for the 9/11 attacks; al-Qaeda was responsible for multiple terrorist attacks since their founding by Osama bin Laden and others in the 1980s.

Camaraderie: A feeling of friendliness, goodwill, and familiarity among the people in a group.

Cantor Fitzgerald: A financial investment company that had offices on the 101st to the 105th floors of the North Tower of the World Trade Center. 658 employees from this company were killed on 9/11.

Civilians: A person or group of individuals who are not members of a particular uniformed group, like the FDNY, NYPD, or PAPD.

Cockpit: The very front of the plane. It is the area where the pilots sit to fly the plane.

Command Post: The location where leaders from first responder agencies receive orders and relay information, typically close to the emergency scene. On 9/11, there were command posts in the lobby of both towers.

Debris: The remains of something that has been broken or destroyed.

Department of Defense: Located within the Executive Branch, the department that oversees the agencies and functions related to national security and the United States Armed Forces.

Elevator Shaft: A vertical passageway within a building through which an elevator travels.

**Empathy:** The ability to understand and share the feelings of another.

**Emergency Personnel:** Individuals affiliated with a first responder agency or tasked with helping others during an emergency.

Emergency Services Unit: A specially trained unit of police officers from the NYPD that respond to high-risk situations. These can include such things as water rescues, people trapped in buildings or elevators, the canine unit, and major disasters.

Emergency Services Squad 1: A unit of NYPD Emergency Services that serves Southern Manhattan.

Evacuation: Moving people from a dangerous area to a safe space away from danger.

FDNY: Fire Department of New York. 343 FDNY firefighters were killed on 9/11.

## **GLOSSARY CONTINUED**

FDNY Battalion Chief: Chief of one of the 53 battalions in the FDNY, which consist of three to eight firehouses.

**FDNY Chief Medical Officer:** The person who oversees the physicians, nurses, and others who work in the FDNY Office of Health Services.

FDR Drive: A 9.6-mile highway on the eastern edge of Manhattan that goes from the southernmost tip to 125th street.

Fire Truck 1: Fire Department of NYC Rescue Company 1 is based in Midtown and serves Manhattan below 125th street.

First responders: Uniformed officers, like firefighters, police officers, and emergency medical technicians (EMTs), who are trained to help in an emergency. 9/11 was the largest mobilization of emergency personnel in American history, and thousands of first responders rushed to the World Trade Center to help.

Fuselage: The main section of an airplane where passengers and crew are located.

**Ground Zero:** The World Trade Center site and surrounding area after the collapse of the Twin Towers. The area was filled with 1.8 million tons of debris.

Hijab: A head covering worn in public by some Muslim women.

Hijack: To take control by force.

Ladder Company: A unit within the fire department that responds to an emergency with trucks that carry ladders, rescue gear, and tools such as hooks, axes, and sledgehammers.

Line of duty: An action a first responder performs to carry out their job.

Lower Manhattan: The southernmost part of Manhattan and location of the World Trade Center.

NYPD: New York City Police Department. 23 NYPD officers were killed on 9/11.

Paramedic: Health care professionals who treat injuries in any location necessary. They typically work in an ambulance.

Pentagon: The headquarters of the United States Department of Defense in Washington DC which was struck by flight 77 at 9:37 AM. The name comes from the five-sided shape of the building.

Peril: Exposure to danger.

Plaza: A large, open area in between the World Trade Center buildings.

Police Academy: Training school for NYPD officers.

### **GLOSSARY CONTINUED**

Port Authority of New York & New Jersey: An agency run by New York and New Jersey that oversees many facilities shared by the two states, including airports, bridges, tunnels, and the World Trade Center. The Port Authority also has its own police department, the Port Authority Police Department (PAPD). 37 PAPD officers were killed on 9/11.

The Pile: An informal term used to describe the 1.8 million tons of debris that filled Ground Zero when the Twin Towers collapsed.

Rescue Company: Specially trained units in the FDNY that respond to a variety of unique emergencies in addition to fires; including building collapses, high-angle rescues, hazardous materials incidents, and water rescues. The FDNY has five rescue companies, one for each borough.

Resilience: The ability to recover from difficult situations.

Sky Lobbies: Floors inside the Twin Towers where local and express elevators both stopped, easing travel inside the buildings. Sky Lobbies were located on the 44th and 78th floors of each tower.

Stokes basket: A type of stretcher with raised edges used to transport people from tight spaces. On 9/11, they were used to transport survivors in addition to the victims from the site.

Terrorist: A person who uses violence and fear, especially against civilians, to force people or countries into taking certain action.

Toolshed: The storage unit where the tools used in the rescue, recovery, and cleanup efforts were stored.

Tower One: Refers to the North Tower of the World Trade Center.

Tower Two: Refers to the South Tower of the World Trade Center.

Triage: Prioritizing urgent medical care to those who need it most.

World Trade Center: A 16-acre complex in lower Manhattan that contained seven buildings, a large plaza, and an underground shopping mall that connected six of the buildings. The Twin Towers were the centerpiece of complex.

3 Truck: FDNY Ladder Company 3 fire truck.

9/11-related illnesses: The physical and mental illnesses many people were diagnosed with after working at Ground Zero, including over 69 different types of cancer. As of today, over 2,000 people have died from 9/11 related illnesses.

# **MAPS**



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### **NEW YORK CITY MAP**

- 1: Manhattan
- 2: Brooklyn
- 3: Queens
- 4: Bronx
- 5: Staten Island

Location in brown represents JFK airport.

# PRE-9/11 WORLD TRADE **CENTER MAP**

**1 WTC:** North Tower

2 WTC: South Tower